

MAG Systems Management & Operations Plan

Margaret Boone, P.E. MAG | Transportation Safety Program Manager mboone@azmag.gov

Lisa Burgess, PMP Kimley-Horn | Vice President Lisa.Burgess@kimley-horn.com

Travel Time Reliability through Systems Management & Operations

► Why develop SM&O SM&O focus on Operations Lessons Learned Implementation

Key Tasks

Why develop a SM&O Plan?



Targeting <u>regional funding</u> resources toward <u>high-priority</u> <u>investments</u> identified in the SMO Plan, allocate resources in a <u>systematic</u> way toward <u>system</u> <u>reliability, efficiency, and safety</u>



SM&O Focus on Operations

By 2030: 24,500 miles of roadway 35% growth from 2017 By 2050: 7.7 million population current 4.55 million Agencies in the MAG region recognize that continuing to focus on building and expanding roads is not a sustainable solution, and will not meet the transportation system needs of the MAG region as it grows.

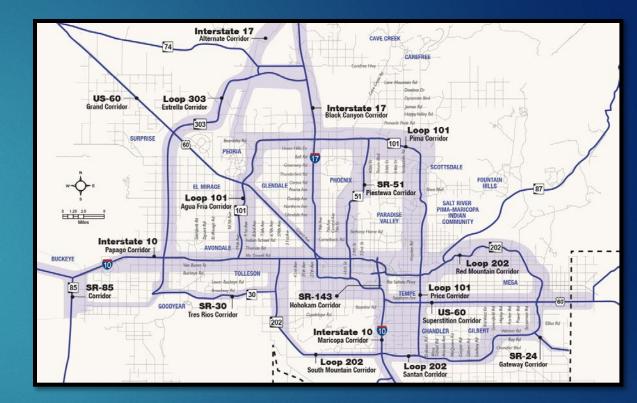
Integrated Corridor Management

PRIORITY INVESTMENT AREA #1:

- Key component of the SMO Vision
- Important operational objective
- Freeways & adjacent arterials

BASE ICM CORRIDOR REQUIREMENTS

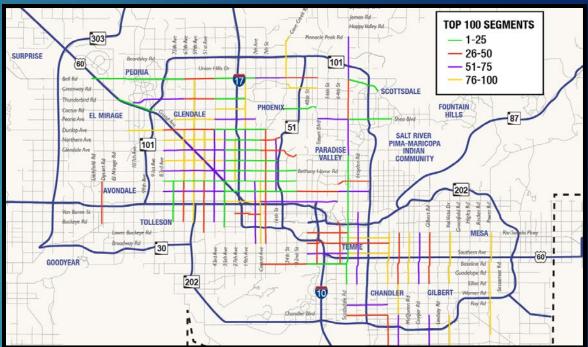
- Infrastructure, process and plans
- Staffing resources





Priority Arterial Corridors PRIORITY INVESTMENT AREA #2: Level 1 Requirements

- Real-time visual monitoring
- Detection operations & data collection
- Retiming of signals Every 5 years
- Level 2 Requirements
- Expand monitoring
- Provide arterial travel times & traveler info
- Emergency Vehicle Preemption



Other Priority Investment Areas

#3 LOCAL PRIORITY CORRIDORS

- Local priorities for available funding
- TAG recommended for identified investments

#4 REGIONAL OPERATIONS

- Programmatic support of operations vs. infrastructure
- Continues current operations investments
- New strategies

data Enhanced ICM **Strategies 3-year Pilot After-Hours** Virtual TMC Regional CAV Strategy **Real-time** Transit

Acquisition

of real-time

Coord

7

Performance Measurement

- Metrics allow MAG to measure SMO program impacts → Proposition 400 extension
- Several reported on by SMO partners; Valley Metro & AZDPS

Investment Category	Performance Measure	Relevant Performance Metrics	
Integrated Corridor Management	Incident Management	Freeway clearance time	
		Annual number of secondary crashes	
	Travel Time Reliability	95% planning time index	
		Truck Travel Time Reliability (TTTR) Index	
		Vehicle miles traveled (VMT)/year	
	Corridor Throughput	Person throughput/year	
		Transit route on-time performance	
	Safety	Total fatal and injury crashes/year	
		Annual crash rate	
Regional Priority Arterials	Travel Time Reliability	95% planning time index	
	Corridor Throughput	Vehicle miles traveled (VMT)/year	
		Person throughput	
	Safety	Total fatal and injury crashes/year	
		Annual crash rate	
	Transit Mobility	Transit route on-time performance	
		Transit ridership	
Regional Operations Priorities	After-hours TMC Operations	Frequency of response to after-hours traffic incidents	
	Freeway Service Patrol	Number of assists per year	
	Traveler Information and Alerts	Travel time coverage (miles)	
		Regional mobile application subscribers	

F

Implementation

Phase 1 Funding Plan: 2020 through 2024

- Projects programmed in the MAG Transportation
 Improvement Program (TIP)
- Projects to be included in the MAG work program for 2020

	2020-2022			
Project Types	Cycle	Annual Funds		
ICM Strategies	\$9.2M	\$3.06M		
These projects will likely include detection,				
communication, CCTV on ICM corridors, data on ICM				
corridors				
Priority Arterials	\$9.6M	\$3.3M		
These projects will focus on identified priority corridors -				
fill in gaps, integration, communications, signal timing,				
visual monitoring at all major-major intersections, data				
collection.				
Upgrade Arterial				
Equipment	\$10.2M	\$3.4M		
These projects address lifecycle equipment upgrade				
needs on existing infrastructure - signals, detection,				
cameras, communications, integration. Priority should be				
given to ICM and priority arterials.				
Local Priorities	\$9M	\$3.0M		
These funds are to support local priorities identified by				
agencies. Could include plans, non-priority corridors,				
TMC/ATMS enhancements, etc.				

Project Overview/Key Tasks

Project Management and Technical Oversight

Best Practices in Urban Transportation Systems Management & Operations

Current & Planned ITS Infrastructure

Long Term Vision and Concept of Systems Management and Operations



Regional Priorities for SM&O Investments

Initial SM&O Implementation Plan

Data Collection, Performance Measurement and Reporting Processes

Process to Establish Priority Regional Arterials

Challenge:

- Consensus on what constitutes a 'priority corridor'
- Process:
 - Establishing criteria and weighting to evaluate corridors
 - Data-driven and repeatable in future years
- Result:
 - Traffic Flow (VMT/mile), Safety/Congestion, Travel Time Reliability
 - All had equal weighting in the evaluation
 - Additional considerations: High capacity transit routes, freight corridors

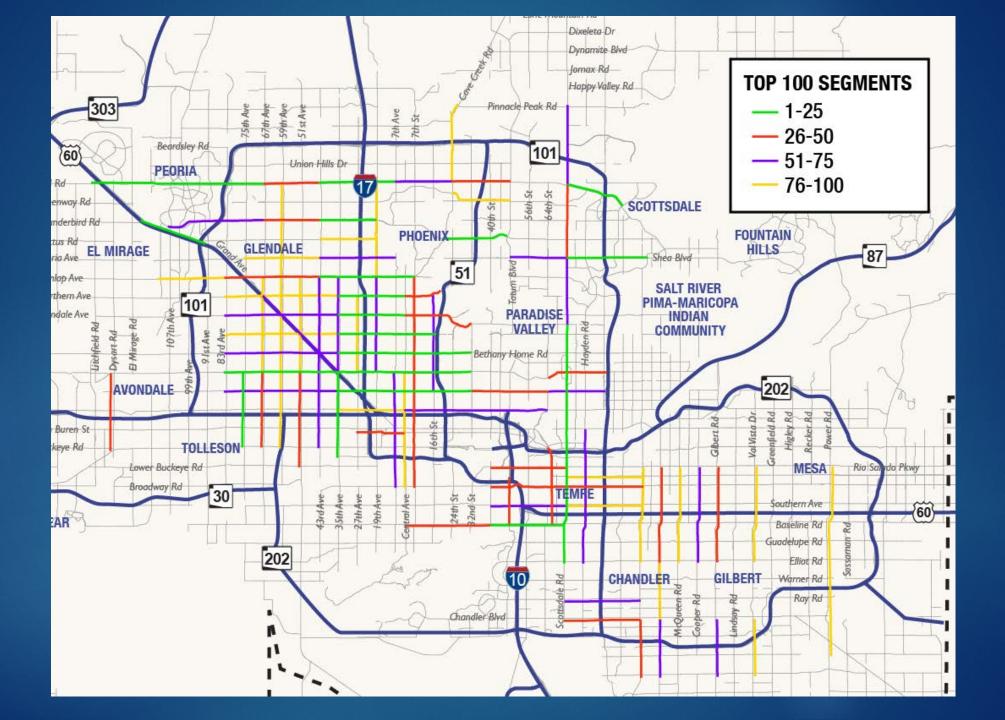




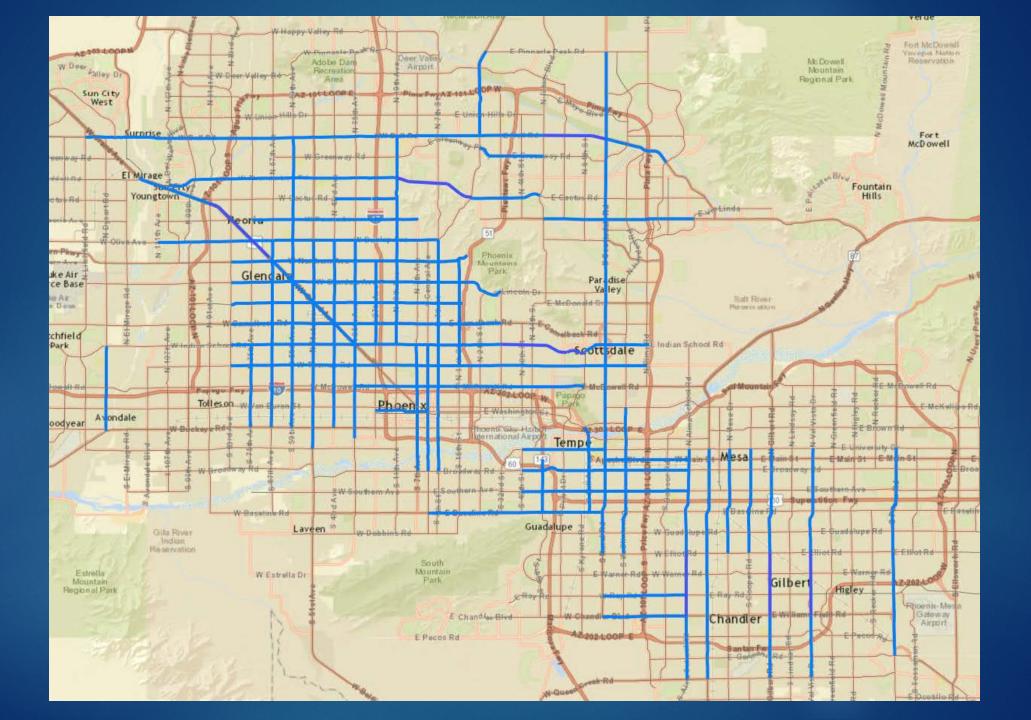
Lessons Learned from the Prioritization Task

Data outputs don't always tell the full story

- Corridors can be operationally challenging, even if the 'data' says otherwise
- Segments need to be manageable to capture operational challenges
 - Too long issues get diluted
 - Too short analysis becomes arduous
 - Start and end points needed to cross freeways and major intersections these usually provide some important land use considerations
- Segments should be aggregated to arrive at meaningful corridors
 - Gaps in segments don't indicate a lack of operations priority
 - Projects will be ultimately be implemented on corridors, not segments



Ę



SMO Strategy Implementation



- Phase 1: 2020 2024 (timeframe reaching the sunset of Proposition 400)
- Phase 2: 2025 2030 (timeframe for post-Proposition 400 and potential Proposition 400 extension)
- Post 2030

=

Staffing and Workforce Needs for SMO

Gap:

- Limited RECENT guidance on recommended staffing levels for operations
- Maintenance staff guidelines from ITE are a good start
- Limited guidance on technical positions to support TSMO networking, data analysis, ICM requirements

How We Addressed:

- Applying standard formulas resulted in significant staff shortages for ops and maintenance functions across the board
- Recommended concept for after-hours ICM pilot to determine local staffing needs for post-business hour operations
- Regional contract for fiber maintenance

